



If you are not happy with your order for any reason, we'll be happy to take the goods back as long as they are unworn and they still have the labels attached and bill of sale inside the package, within 14 days of receiving your order.

Please complete and enclose this form with your returned goods.

Your Name

Order number

Contact telephone number

Exchange

Return

Refund bank account number

Returned item(s)

Reason for return

Return address

Amelie et Sophie
Odynca 7/1
02-606 Warsaw
Poland

Important notes

- Please ensure all returned goods are well packaged, to avoid any damage during transit
- Custom made orders, such as long length, are non returnable and we offer no refunds
- Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in the return transit
- Please ensure all international returns are clearly marked „Returned Goods” ,to avoid any Customs charges. Any charges incurred are the responsibility of the customer
- Please write your name and order number somewhere on the outside of the package
- Returns are normally processed up to 30 days of us receiving your return.

Date and signature